

CCC+

Suggestions for DD Waiver Residential Providers

What Will CCC+ Mean for the Provider and the Individuals We Support?

- There are no DD Waiver Services included in CCC+; individuals that we support will get acute and primary care, behavioral health (January 2018), and other services through CCC+
- The benefits will include having a care coordinator to help identify needed specialists and assist/facilitate transitions (e.g., discharges from the hospital) and having access to an array of optional services including adult dental!

What Do You Need To Do Now?

The roll-out will occur fairly quickly beginning in Tidewater on August 1st and ending in Northern Virginia on December 1st.

- This is the time to designate the CCC+ lead(s) in your agency to become the point person during the enrollment phase. You need to become familiar with the following website:
www.cccplusva.com
- If you use a long-term care pharmacy to package medications, print MARs and the like, you need to confirm that the pharmacy will participate with all six CCC+ plans.
- You need to speak now with families and Case Managers to work out what role each may play in helping to select the plan. If the options are reviewed and enrollment is done on-line it will be possible for you to assist with that process.
- Make a list of which physicians are the most critical for each individual; it will make the choice among the six plans easier.
- Be sure that all communication/correspondence is handled by the “lead” you have designated so that nothing is missed in the enrollment process!

What Do You Need To Do When Enrollment Is Complete?

- Be assertive about contacting the care coordinator and, with the Case Manager, take an active part in the completion of the Health Risk Assessment.
- Remember that the “Plans” are primarily geared to work with individuals – while we have done our best to educate them, you will need to work closely with them to outline the value we bring and to understand the value they can offer!