

# Issues List

16 March, 2020

Priority	Service	Agency	Issue
1	DD Waiver Residential	DMAS	Extend the protocols developed for nursing homes for testing, procurement of extended supplies of medication and/or PPE, etc to all community ICFI/DDs and DD Waiver Residential
1	DD Waiver Residential	DMAS	Implement rate increases to cover added overtime for residential providers
1	DD Waiver	Both	Allow expedited or retroactive authorizations for in-home and related services that need to increase to accommodate closures
1	DD Waiver Residential	Both	Allow residential providers to hire from Licensed DP sites with exceptions - accept a copy of the eligibility letter for Criminal Hx, Proof of Waiver Training, First Aid/CPR etc
1	DD Waiver Residential	Both	Recognize that decisions are being made on a daily basis and that submitting modifications to an individual's plan or documenting why changes are being made on a daily basis should not be the staff's highest priority!
1	DD Waiver Residential	Both	If the state makes any effort to provide or arrange day care for employees of hospitals, nursing homes or other health care facilities - be sure that DD Waiver program staff are
2	DD Waiver	DMAS	Extend the EVV "go-live" date
2	DD Waiver Residential	DBHDS	Service modifications need to be available for residential relocations that are either "necessary" or already being planned. Site visits should not be as problem as those are done before occupancy
2	DD Waiver	Both	Allow, as appropriate, TC to be done by video conference or telephonically
2	DD Waiver Day	Both	Establish some flexibility CE/CC providers to limit the amount of "engagement" as it may be contrary to guidance for social distancing; allow providers who do both Group Day and CE to do the same so they can continue to bill at expected levels
2	DD Waiver Residential	Both	Allow Annual Plans meetings to be telephonic and accept the CMs attestation of the participants
2	DD Waiver Residential	Both	Allow a 3 month extension of the current plan if a meeting can not be held at all
2	DD Waiver Residential	Both	Allow a three month extension for annual training, performance evaluations, competency reviews, etc
3	DD Waiver Residential	DMAS	Suspend QMR activity
3	DD Waiver	DBHDS	Establish a "hotline" for providers to call to report/discuss the changes being made that may be in "violation" of a Licensing Regulation - ensure that the individual who responds has both the knowledge base and the authority to speak on behalf of the Department.
3	DD Waiver Residential	DBHDS	Suspend NCI visits in a residential site

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<b>3</b>	Licensed Programs	DBHDS	Renewals for licenses need to be postponed and licenses extended for 3 months rather than done as desk audits; staff capacity for preparing the "packages" to be emailed simply will not exist.
<b>3</b>	All	Both	Allow staff to have been laid off to be "rehired" by the same agency without having to repeat the criminal background check, etc.
<b>In Process</b>	CMHRS	DMAS	Clear communication on the use of remote supervision across services/MCOs and some allotment for monitoring client safety via phone or video chat
✓	DD Waiver Residential	DMAS	Suspend the requirement for face to face mtgs by CMs
✓	DD Waiver Residential	DBHDS	Suspend "routine" visits by Licensing or OHR staff