

DIVERSITY TRAINING & SUPPORT CENTER



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Hello Individual, Parent/Guardian, and/or Caregiver,

I hope this message finds you safe and healthy. We would like to welcome you back for our Phase 1 re-opening on August 31. This Phase is only for individuals who live in Diversity Residential Homes or those who were regularly attending Day Support early August. Additional information will be provided in September for our Phase 2 Welcome Back in October.

To prepare for your return next week we have implemented the following safety practices:

- Individuals needing transportation will be required to use Diversity's transportation service. Anyone riding transportation will have their temperature taken prior to getting on the van and masks are required. There will be social distancing on the vans. Everyone will receive a confirmation call by Sunday regarding your pick-up and drop off time for the following week.
- We have reconfigured the classroom tables and chairs, making it easier to encourage social distancing.
- We have created a 2 classroom "POD system" where individuals will only interact with individuals and staff that are in their POD. There are 3 to 4 individuals (based on the size of the classroom) and 1 staff per room.
- When utilizing community areas such as the gym and cafeteria, there are no gatherings of more than 10 people or 2 PODs.
- Our air filtration system has been updated to filter the air more efficiently.
- We have had a disinfecting contractor to "scrub the air" this is a process that removes contaminants and impurities from the air. This process will be repeated weekly.
- The Janitorial staff will continue to sanitize touch points and frequently used areas during the day. They are also disinfecting the programs with professional concentrated cleaner, in the evening after the programs close. We have added additional sanitization by staff and personal curriculum supplies for each individual.
- We will continue to follow a strict hand washing routine every two hours and hand sanitizer in between.
- We will continue to reinforce the No Sick policy. No one can come to the Day Program if they are feeling bad, have a fever, or have been around anyone who is sick. Temperatures are taken a second time when the individuals arrive, as a secondary precaution.
- Staff will continue to record their temperatures and respond to COVID screening questions when they clock in for their shift.
- There continues to be a no visitors in the programs policy.

Our dedicated staff are excited about safely providing an array of engaging activities to the individuals as well as support them with achieving their goals.

- We have expanded the use of our iPads for virtual activities and engagement. We will have added virtual activities exploring our communities by remotely engaging with people outside of the building.
- Additional active equipment and games will be used in the indoor gym as well as outside on the patio and grounds, of course, sanitizing with each use.
- We will explore open air community outings, such as parks and trails.

We are excited to see you on August 31!!! If for any reason you are not comfortable returning, just yet, give me a call at 804-938-3126 to discuss other ways that we can help.

Enthusiastically,

Tippany Saunders

Tippany Saunders,
Day Program Manager

"Together we are building futures and changing lives!!!"