



COMMONWEALTH of VIRGINIA

Office of the Governor

Glenn Youngkin
Governor

September 12, 2022

The Honorable Glenn Youngkin
Governor
1111 E. Broad Street
Richmond, Virginia 23219

The Honorable Janet D. Howell
Chair, Senate Finance and Appropriations Committee
Pocahontas Building, Room E509
Richmond, Virginia 23219

The Honorable Barry D. Knight
Chair, House Appropriations Committee
Pocahontas Building, Room W1312
Richmond, Virginia 23219

Dear Governor Youngkin, Senator Howell and Delegate Knight:

Please find attached my plan detailing intended uses for the \$10,000,000 made available for the Transformation Office in the current general fund.

As you know, \$10,000,000 from the general fund shall be available for transfer to state agencies to implement government transformation initiatives identified by the Chief Transformation Officer and approved by the Governor. Prior to the transfer of any funds, the Chief Transformation Officer shall submit a plan detailing the intended use of the funds to the Governor and the Chairs of the House Appropriations and Senate Finance and Appropriations Committees.

The objectives for Transformation in Executive Order 5, are to help make Virginia's government more responsive, efficient and transparent and to start with the Virginia Employment Commission (VEC) and the Department of Motor Vehicles (DMV).

We have made significant progress already in 2022 year-to-date. At DMV we focused first on improving speed and efficiency of service to Virginians and have so far reduced average in-person waiting times across the Commonwealth by 65% to under 15 minutes. At VEC, we have eliminated backlogs of separation reports and claims pending adjudication, while speeding up